PEDIATRIC PARTNERS OF STAFFORD REGISTRATION FORMS

INCOMPLETE FORMS CANNOT BE ACCEPTED AND WILL BE RETURNED TO YOU.

Patient Information	D;	ate Completed:/ _//	
Last Name:	First Name:	Middle initial:	
Date of Birth://	Sex:	and a state of the	
Child Resides With: Doth Parents	Mother Father Other:		
Childs Primary Address:	City	State Zip	
	TELEPHONE NUMBERS		
1.) _()	_ □ Home □ Cell □ Work □ Other Na	ame:	
2.) _()	_ DHome Cell DWork Other Na	ame:	
3.) _()	_ □ Home □ Cell □ Work □ Other Na	ame:	
	PARENT / GUARDIAN INFORMATION	-	
Father / Guardian information			
First Name:	Middle Initial: Last Name:		
DOB://SSN:	- Relationship □ Father □ For	ster □ Legal Guardian □ Step □ other	
The second			
Marital Status Married Divorced Separated	I □Single □Remarried □Widowed		
Address:	City: State:	Zip:	
Employer:	_ Phone:Occupa	ation:	
Mother / Guardian information			
First Name:	Middle Initial: Last Name:		
DOB://SSN:	Relationship D Mother Fo	oster □ Legal Guardian □ Step □ other	
Marital Status Married Divorced Separated Single Remarried Widowed			
Address:	City: State:	Zip:	
Employer:	_ Phone:Occupa	ation:	
		2	
Step Parents Name(s), if applicable:			
Custodial Parent, if applicable:			
	EMERGENCY / ALTERNATE CONTACT		
Full Name:			
Relationship:	Phone Number:		

Insurance Information

Entire form must be completed to ensure proper billing

Patient Name:	DOB://	
Primary Insurance:	Secondary Insurance:	
Policy ID:	Policy ID:	
Group Number:	Group Number:	
Insurance Address:	Insurance Address:	
Insurance Phone Number:	Insurance Phone Number:	
Subscriber Name:	Subscriber Name:	
Relationship to Patient:	Relationship to Patient:	
SSN:/DOB://	SSN:/ DOB://	
Employer Name:	Employer Name:	
Employer Address:	Employer Address:	
City: State: Zip:	City: State: Zip:	

PAYMENTS AND INSURANCE AUTHORIZATION / ASSIGNMENT OF BENEFITS

It is the policy of this office that all payments for medical services be made at the time of visit, or before in some cases. This payment is required regardless of who brings the child in to be seen.

appointment. Initial I understand a fee will be assessed for all forms needing to be reviewed and signed by a provider. Initial I understand I must have proof of insurance at every visit or I will have to pay in full to be seen. If I have a newborn, I will have to present proof of application by the 30 day mark if I do not have my baby's proof of insurance by then. Initial I understand that well and sick benefits may be handled differently by my insurance company, and if during a well visit, my child is sick, or has an issue needing treatment and / or medical attention, my provider may bill for both services. Regardless of what the well visit benefits are, I am responsible for any charges my insurance passes on to me for the sick portion. Initial I understand that I am financially responsible for all amounts payable with regards to fees for healthcare services rendered now or in the future at this practice. In the event of non-payment by me of any amount due to this practice after 90 days, I agree that in addition to the original amount due, I am fully responsible to pay collection fees of 33 and 1/3 percent of the amount due, court cost, and reasonable attorney's fee incurred by this practice. Initial I understand that this practice. Initial I understand that my insurance provided, in no way relieves me of my financial responsibility for services rendered now or in the future. SIGNATURE PRINT NAME: DATE: I	Initial	I understand and agree that I am ultimately responsible for any deductible, co-	-insurance, copays	, or any b	alance not
Initial I understand that I must pay my copay at the time of service, regardless of who accompanies my child to his / her appointment. Initial I understand a fee will be assessed for all forms needing to be reviewed and signed by a provider. Initial I understand I must have proof of insurance at every visit or I will have to pay in full to be seen. If I have a newborn, I will have to present proof of application by the 30 day mark if I do not have my baby's proof of insurance by then. Initial I understand that well and sick benefits may be handled differently by my insurance company, and if during a well visit, my child is sick, or has an issue needing treatment and / or medical attention, my provider may bill for both services. Regardless of what the well visit benefits are, I am responsible for any charges my insurance passes on to me for the sick portion. Initial I understand that I am financially responsible for all amounts payable with regards to fees for healthcare services rendered now or in the future at this practice. In the event of non-payment by me of any amount due to this practice after 90 days, I agree that in addition to the original amount due, I am fully responsible to pay collection fees of 33 and 1/3 percent of the amount due, court cost, and reasonable attorney's fee incurred by this practice. Initial I understand that that is practice. Initial I understand that this practice. Initial I understand that is practice. Initial I understand that practice. Initial I understand that my insurance provided, in no way reli		paid by my insurance company. This includes services provided that the insu	irance company de	ems not n	nedically
appointment. Initial I understand a fee will be assessed for all forms needing to be reviewed and signed by a provider. Initial I understand I must have proof of insurance at every visit or I will have to pay in full to be seen. If I have a newborn, I will have to present proof of application by the 30 day mark if I do not have my baby's proof of insurance by then. Initial I understand that well and sick benefits may be handled differently by my insurance company, and if during a well visit, my child is sick, or has an issue needing treatment and / or medical attention, my provider may bill for both services. Regardless of what the well visit benefits are, I am responsible for any charges my insurance passes on to me for the sick portion. Initial I understand that I am financially responsible for all amounts payable with regards to fees for healthcare services rendered now or in the future at this practice. In the event of non-payment by me of any amount due to this practice after 90 days, I agree that in addition to the original amount due, I am fully responsible to pay collection fees of 33 and 1/3 percent of the amount due, court cost, and reasonable attorney's fee incurred by this practice. Initial I understand that this practice. Initial I understand that my insurance provided, in no way relieves me of my financial responsibility for services rendered now or in the future. SIGNATURE PRINT NAME: DATE: I					
Initial I understand a fee will be assessed for all forms needing to be reviewed and signed by a provider. Initial I understand I must have proof of insurance at every visit or I will have to pay in full to be seen. If I have a newborn, I will have to present proof of application by the 30 day mark if I do not have my baby's proof of insurance by then. Initial I understand that well and sick benefits may be handled differently by my insurance company, and if during a well visit, my child is sick, or has an issue needing treatment and / or medical attention, my provider may bill for both services. Regardless of what the well visit benefits are, I am responsible for any charges my insurance passes on to me for the sick portion. Initial I understand that I am financially responsible for all amounts payable with regards to fees for healthcare services rendered now or in the future at this practice. In the event of non-payment by me of any amount due to this practice after 90 days, I agree that in addition to the original amount due, I am fully responsible to pay collection fees of 33 and 1/3 percent of the amount due, court cost, and reasonable attorney's fee incurred by this practice. Initial I understand and hereby authorize payment to this practice for any benefits payable to me for healthcare services provided to the patient at this practice. Initial I understand that my insurance provided, in no way relieves me of my financial responsibility for services rendered now or in the future. SIGNATURE PRINT NAME: DATE: I	Initial	I understand that I must pay my copay at the time of service, regardless of wh	o accompanies my	child to h	is / her
Initial I understand I must have proof of insurance at every visit or I will have to pay in full to be seen. If I have a newborn, I will have to present proof of application by the 30 day mark if I do not have my baby's proof of insurance by then. Initial I understand that well and sick benefits may be handled differently by my insurance company, and if during a well visit, my child is sick, or has an issue needing treatment and / or medical attention, my provider may bill for both services. Regardless of what the well visit benefits are, I am responsible for any charges my insurance passes on to me for the sick portion. Initial I understand that I am financially responsible for all amounts payable with regards to fees for healthcare services rendered now or in the future at this practice. In the event of non-payment by me of any amount due to this practice after 90 days, I agree that in addition to the original amount due, I am fully responsible to pay collection fees of 33 and 1/3 percent of the amount due, court cost, and reasonable attorney's fee incurred by this practice. Initial I understand that my insurance provided, in no way relieves me of my financial responsibility for services rendered now or in the future. SIGNATURE PRINT NAME: DATE: / /					
I will have to present proof of application by the 30 day mark if I do not have my baby's proof of insurance by then. Initial I understand that well and sick benefits may be handled differently by my insurance company, and if during a well visit, my child is sick, or has an issue needing treatment and / or medical attention, my provider may bill for both services. Regardless of what the well visit benefits are, I am responsible for any charges my insurance passes on to me for the sick portion. Initial I understand that I am financially responsible for all amounts payable with regards to fees for healthcare services rendered now or in the future at this practice. In the event of non-payment by me of any amount due to this practice after 90 days, I agree that in addition to the original amount due, I am fully responsible to pay collection fees of 33 and 1/3 percent of the amount due, court cost, and reasonable attorney's fee incurred by this practice. Initial I understand and hereby authorize payment to this practice for any benefits payable to me for healthcare services provided to the patient at this practice. Initial I understand that my insurance provided, in no way relieves me of my financial responsibility for services rendered now or in the future. SIGNATURE PRINT NAME: DATE: / /	Initial				
Initial I understand that well and sick benefits may be handled differently by my insurance company, and if during a well visit, my child is sick, or has an issue needing treatment and / or medical attention, my provider may bill for both services. Regardless of what the well visit benefits are, I am responsible for any charges my insurance passes on to me for the sick portion. Initial I understand that I am financially responsible for all amounts payable with regards to fees for healthcare services rendered now or in the future at this practice. In the event of non-payment by me of any amount due to this practice after 90 days, I agree that in addition to the original amount due, I am fully responsible to pay collection fees of 33 and 1/3 percent of the amount due, court cost, and reasonable attorney's fee incurred by this practice. Initial I understand and hereby authorize payment to this practice for any benefits payable to me for healthcare services provided to the patient at this practice. Initial I understand that my insurance provided, in no way relieves me of my financial responsibility for services rendered now or in the future. SIGNATURE PRINT NAME: DATE: I	Initial				
visit, my child is sick, or has an issue needing treatment and / or medical attention, my provider may bill for both services. Regardless of what the well visit benefits are, I am responsible for any charges my insurance passes on to me for the sick portion. Initial I understand that I am financially responsible for all amounts payable with regards to fees for healthcare services rendered now or in the future at this practice. In the event of non-payment by me of any amount due to this practice after 90 days, I agree that in addition to the original amount due, I am fully responsible to pay collection fees of 33 and 1/3 percent of the amount due, court cost, and reasonable attorney's fee incurred by this practice. Initial I understand and hereby authorize payment to this practice for any benefits payable to me for healthcare services provided to the patient at this practice. Initial I understand that my insurance provided, in no way relieves me of my financial responsibility for services rendered now or in the future. SIGNATURE PRINT NAME: DATE: 1					
services. Regardless of what the well visit benefits are, I am responsible for any charges my insurance passes on to me for the sick portion. Initial I understand that I am financially responsible for all amounts payable with regards to fees for healthcare services rendered now or in the future at this practice. In the event of non-payment by me of any amount due to this practice after 90 days, I agree that in addition to the original amount due, I am fully responsible to pay collection fees of 33 and 1/3 percent of the amount due, court cost, and reasonable attorney's fee incurred by this practice. Initial I understand and hereby authorize payment to this practice for any benefits payable to me for healthcare services provided to the patient at this practice. Initial I understand that my insurance provided, in no way relieves me of my financial responsibility for services rendered now or in the future. SIGNATURE PRINT NAME: DATE: I	Initial				
Initial I understand that I am financially responsible for all amounts payable with regards to fees for healthcare services rendered now or in the future at this practice. In the event of non-payment by me of any amount due to this practice after 90 days, I agree that in addition to the original amount due, I am fully responsible to pay collection fees of 33 and 1/3 percent of the amount due, court cost, and reasonable attorney's fee incurred by this practice. Initial I understand and hereby authorize payment to this practice for any benefits payable to me for healthcare services provided to the patient at this practice. Initial I understand that my insurance provided, in no way relieves me of my financial responsibility for services rendered now or in the future. SIGNATURE PRINT NAME: DATE: I					
Initial I understand that I am financially responsible for all amounts payable with regards to fees for healthcare services rendered now or in the future at this practice. In the event of non-payment by me of any amount due to this practice after 90 days, I agree that in addition to the original amount due, I am fully responsible to pay collection fees of 33 and 1/3 percent of the amount due, court cost, and reasonable attorney's fee incurred by this practice. Initial I understand and hereby authorize payment to this practice for any benefits payable to me for healthcare services provided to the patient at this practice. Initial I understand that my insurance provided, in no way relieves me of my financial responsibility for services rendered now or in the future. SIGNATURE PRINT NAME: DATE: I			any charges my ins	urance pa	asses on
services rendered now or in the future at this practice. In the event of non-payment by me of any amount due to this practice after 90 days, I agree that in addition to the original amount due, I am fully responsible to pay collection fees of 33 and 1/3 percent of the amount due, court cost, and reasonable attorney's fee incurred by this practice. Initial I understand and hereby authorize payment to this practice for any benefits payable to me for healthcare services provided to the patient at this practice. Initial I understand that my insurance provided, in no way relieves me of my financial responsibility for services rendered now or in the future. SIGNATURE PRINT NAME: DATE: I					
due to this practice after 90 days, I agree that in addition to the original amount due, I am fully responsible to pay collection fees of 33 and 1/3 percent of the amount due, court cost, and reasonable attorney's fee incurred by this practice. Initial I understand and hereby authorize payment to this practice for any benefits payable to me for healthcare services provided to the patient at this practice. Initial I understand that my insurance provided, in no way relieves me of my financial responsibility for services rendered now or in the future. SIGNATURE PRINT NAME: DATE: /	Initial	I understand that I am financially responsible for all amounts payable wit	h regards to tees	for health	ncare
to pay collection fees of 33 and 1/3 percent of the amount due, court cost, and reasonable attorney's fee incurred by this practice. Initial I understand and hereby authorize payment to this practice for any benefits payable to me for healthcare services provided to the patient at this practice. Initial I understand that my insurance provided, in no way relieves me of my financial responsibility for services rendered now or in the future. SIGNATURE PRINT NAME: DATE: 1		services rendered now or in the future at this practice. In the event of h	on-payment by m	e of any a	amount
incurred by this practice. Initial I understand and hereby authorize payment to this practice for any benefits payable to me for healthcare services provided to the patient at this practice. Initial I understand that my insurance provided, in no way relieves me of my financial responsibility for services rendered now or in the future. SIGNATURE PRINT NAME: DATE: 1					
Initial I understand and hereby authorize payment to this practice for any benefits payable to me for healthcare services provided to the patient at this practice. Initial I understand that my insurance provided, in no way relieves me of my financial responsibility for services rendered now or in the future. SIGNATURE PRINT NAME: DATE: 1			st, and reasonable	allonney	5 100
Initial provided to the patient at this practice. I understand that my insurance provided, in no way relieves me of my financial responsibility for services rendered now or in the future. SIGNATURE PRINT NAME: DATE: /	1-10-1		avable to me for be	altheare	envices
Initial I understand that my insurance provided, in no way relieves me of my financial responsibility for services rendered now or in the future. SIGNATURE PRINT NAME: DATE: / /			ayable to me for ne	annearea	Sel VICCS
now or in the future. SIGNATURE DATE: / /	In Min I		al reconcibility for	sonvices r	endered
SIGNATURE PRINT NAME: DATE: / /			al responsibility for	301 11003 1	chacica
	SIGNATURE	PRINT NAME:	DATE:	1	1
	RELATIONSHIP:				

HEALTH HISTORY FORM

٦

Patient Name:	DOB:	Sex:
Pregnancy and Birth History	Birth history unknown	
Birth Weight: was baby born full	term? Or weeks	Is the child yours by \square Birth \square Adoption \square Step child
Was the baby 🗆 Breech 🗆 Headfirst(Vortex)		🗆 Other
Were there any prenatal or neonatal con	nplications:	During pregnancy, did mother
□ Yes □ No Explain:		Use tobacco □ Yes □ No drink alcohol □ Yes □ No
		Use prenatal vitamins 🗆 Yes 🗆 No
Was NICU stay required: Yes No If ye	s explain:	Use drugs or medications Yes No
84 10 ⁴		What: When:
Was the delivery 🗆 Vaginal 🗆 Cesarean		Did the baby go home with mother from hospital?
If Cesarean, Why?		Yes No Explain if no:
Development and nutrition		
At what age did your child: Sit alone	Walk alone	Is child's appetite usually good:
Say Words Toilet train	_	Please check if child has problems in the following areas:
Was child breast fed? 🗆 Yes 🗆 No	How long?	\Box bad temper \Box hyperactivity \Box discipline \Box school
Formula 🗆 Yes 🗆 No What brand		\Box nightmares \Box sleeping \Box toilet training \Box speech
Any unusual feeding / dietary problems?		Does he / she get along with other children? \square Yes \square No
Explain:		Are your child's vaccines up to date: □ Yes □ No
Medical history infancy / childl	nood / adolescence	
Last physician:	Date of last Check up:/	last dental check up//
Any problems with:	Explain	Any problems with: Explain
Asthma or reactive airway disease	🗆 Yes 🗆 No	Anemia 🛛 🗆 Yes 🗆 No
Wheezing, bronchitis, pneumonia	🗆 Yes 🗆 No	Seizures 🗆 Yes 🗆 No
Seasonal allergies	🗆 Yes 🗆 No	Vision prob
Food allergies	🗆 Yes 🗆 No	Dental prob 🛛 Yes 🗆 No
Recurrent ear infections	🗆 Yes 🗆 No	Skin prob. 🛛 Yes 🗆 No
Urinary tract infections	🗆 Yes 🗆 No	Broken bones □ Yes □ No
Genetic syndromes	🗆 Yes 🗆 No	List of current medication:
Developmental delays	□ Yes □ No	
Speech delays	🗆 Yes 🗆 No	
Depression / anxiety	🗆 Yes 🗆 No	
Heart murmurs / problems	🗆 Yes 🗆 No	Allergies to: medicines / vaccines list/describe
History of anemia	🗆 Yes 🗆 No	
Frequent cold or sore throats	□ Yes □ No	
Do you consider your child to be in good	d health	
Does your child have any serious illness	or medical condition \square Yes \square No if ye	s:
Has your child ever been hospitalized	□ Yes □ No	
Any previous surgeries or procedures	□ Yes □ No	
List any other physicians your child is cu	irrently seeing and reason:	

Social History	na antistati na anti				
Number of people living in household:		Who is in	household:	□ Mom □ Dad □ Sib	olings 🗆 Step Parent
Does your child attend daycare or is cared for by					
babysitter, family, friend:		List age, sex	, and general h	ealth of child's siblings:	
Does any member of household smoke: Yes No			Alather Station		
How many hours per day does child spend:		Sports / exe	rcise: type:		
Watching tv: Computer: Video ga	mes:				w long:
Biological Family History					
Have any family members had the following					
Aids	□Mother	□Father	□Sibling	□Grandparent	
Allergies	□Mother	□Father	□Sibling	Grandparent	
Anemia	□Mother	□Father	□Sibling	□Grandparent	
Asthma	□Mother	□Father	□Sibling	□Grandparent	
Alcohol problems	□Mother	□Father	□Sibling	Grandparent	
Blood disorder	□Mother	□Father	□Sibling	Grandparent	
Cancer	□Mother	□Father	□Sibling	Grandparent	
Childhood hearing loss	□Mother	□Father	□Sibling	□Grandparent	
Diabetes	□Mother	□Father	□Sibling	□Grandparent	
Heart problems	□Mother	□Father	□Sibling	□Grandparent	Age:
Stroke	□Mother	□Father	□Sibling	□Grandparent	Age:
Sudden cardiac death	□Mother	□Father	□Sibling	□Grandparent	Age:
High blood pressure	□Mother	□Father	□Sibling	□Grandparent	
Cholesterol	□Mother	□Father	□Sibling	□Grandparent	
Obesity	□Mother	□Father	□Sibling	□Grandparent	
Thyroid disease	□Mother	□Father	□Sibling	□Grandparent	
Kidney disease	□Mother	□Father	□Sibling	□Grandparent	
Seizures	□Mother	□Father	□Sibling	□Grandparent	
Migraines	□Mother	□Father	□Sibling	□Grandparent	
Bed wetting after 10	□Mother	□Father	□Sibling	□Grandparent	
Chronic recurring skin conditions	□Mother	□Father	□Sibling	□Grandparent	
Tuberculosis	□Mother	□Father	□Sibling	□Grandparent	
Depression / anxiety/ mood problems / ADHD	□Mother	□Father	□Sibling	□Grandparent	
Learning disability	□Mother	□Father	□Sibling	□Grandparent	
Additional family history:					
					-
Safety and environment					
ls your water heater set at 120 degrees Fa	hrenheit?			🗆 Yes	□ No
Is there a working smoke alarm on each flo	oor of your ho	me?		□ Yes	□ No
Does your child always use a car seat or seat belt in the car?		□ No			
Are there guns in the home?				□ Yes	□ No
If yes are they securely locked up?				Yes	□ No
Does your child always wear a helmet whe	n riding a bike	e / skatebo	ard / scoote	r? □ Yes	□ No

PEDIATRIC PARTNERS OF STAFFORD

HIPAA Notice of Privacy Practical and Medical Treatment Authorization

Would you like to authorize anyone other than yourself to receive your child's health information? For example lab or test results, advice from a nurse, or general information. If so, please list who may receive this information (Please list anyone other than yourself). This may include grandparent, guardian, nanny, babysitter, friend, neighbor, or family relative. This person may also bring your child to an appointment in the event of your absence. **Please note information may not be given to parents if patient is 18 years or older, unless consent is given below.**

Patient's Name	
Name	Relationship to Patient
Name	Relationship to Patient
Name	Relationship to Patient
I do give consent to leave detailed message	on voice mail. (Example labs)
I do not give consent to leave detailed mess	age on voice mail.
Acknowledgement of Receipt of Notice	e of Privacy and Medical Treatment Authorization
received or been offered a copy of the Notice of event of my absence, I hereby authorize the co	modify the privacy practices outlined in the notice. I have of Privacy Practices for the practice listed above. In the ntacts above to bring the above named minor to an al diagnosis or treatment for my child that is deemed

SIGNATURE OF PATIENT REPRESENTATIVE:

RELATIONSHIP	O PAT	IFNT
NELAHONJIII	VIAI	

DATE:

COPY OF HIPPA AVAILABLE UPON REQUEST

advisable by physician or nurse practitioner at Pediatric Partners of Stafford. I certify that I have legal

custody of the above named minor and are either the parent or legal guardian.

CONSENT TO EMAIL AND / OR TEXT

PEDIATRIC PARTNERS OF STAFFORD

We now have the ability to email and / or text you, reminding you of your appointments. If you would like to receive this feature in the future please read and sign this consent. The practice does not charge for this service, but standard text messaging rates may apply as provided in your wireless plan (contact your carrier for pricing plans and details).

______(Parental/guardian Initials) I consent to receive appointment reminders from Pediatric Partners of Stafford at my wireless number provided and any number forwarded or transferred to that number. I understand that this request to receive text message appointment reminders will apply to all future appointment reminders unless I request a change in writing (see revocation section below). I understand I may be charged for such calls by my wireless carrier and that such calls may be generated by an automated dialing system.

______ (Parental/guardian Initials) I consent to receive appointment reminders from Pediatric Partners of Stafford by email provided. I understand that this request to receive e-mail message appointment reminders will apply to all future appointment reminders unless I request a change in writing (see revocation section below).

This consent applies to the following Children:

Name:	Birthdate:
	A OLL & DOINT OF FADLY
A MARCELLAR A MARCELLAR AND AND A MARCELLAR AND A MARCELLAR AND AND A MARCELLAR AND AND A MARCELLAR AND AND A MARCELLAR AND AND AND AND A MARCELLAR AND	ACH & PRINT CLEARLY
Authorized Cell Phone Number:	Authorized Email:
Parent / Guardian Signature:	Date:
Printed Name:	Relationship:
Revocation/ Opt out	
I hereby have chosen to OPT OUT of email and	/ or text message appointment reminders
I hereby revoke my request for future appointment ren	ainders via email and / or text messages
	inders via emai and y or text messages
Patient Name: DOB:	
Parent / Guardian signature:	Date:
Printed Name:	

Pediatric Partners of Stafford

Dear Patient and Parents:

Welcome to our practice: At Pediatric Partners, we care for children from birth to age 18. We provide preventive care, acute sick visits, and also handle management of chronic problems and diseases. We currently have four physicians and three nurse practitioners on staff. Our doctors are board certified pediatricians and members of the American Academy of Pediatrics. The pediatricians and nurse practitioners are: Tamara Loving M.D., Haleh Rajaee M.D., Laura Walsh M.D., Lori VanHorn M.D., Bethanie Cooke C.P.N.P., Holly Frankel C.P.N.P., and Jessica Johnson C.P.N.P.

Appointments: At Pediatric Partners we see patients by appointment only. We strive to accommodate all of our sick patients with same day appointments. We do request that you provide us with at least 24 hours' notice when canceling or rescheduling an appointment so that we may make that time available for another patient. As a courtesy, our office will try to confirm your child/ children's appointment at least 48 hours prior, but it is still the parent's responsibility if an appointment that you scheduled is missed.

<u>Missed Appointments:</u> Our office will bill for any missed appointments not cancelled within 24 hours. Three missed appointments with no notification are grounds for dismissal from Pediatric Partners of Stafford.

Information Changes: If any of your personal information changes such as your address, phone number or insurance plan please inform our staff. We will have you complete a new patient information sheet and discard the old one to alleviate any future confusion. Please be advised you will have to complete a new patient information sheet every year, regardless of any changes.

Insurance: If your insurance changes please check with our office to ensure we are currently accepting that insurance coverage is a contract between you and your insurance company. You are ultimately responsible for payment of your account and knowledge of what your insurance policy covers.

Applicable Fees: All patients are subject to a \$50 no call no show fee for missed appointments or appointments cancelled in less than 24 hours. Personal checks returned for non-sufficient funds or closed accounts will be subject to a \$33 returned check fee which must be paid by cash or credit card. There is a processing fee for copying and/or mailing medical records which consists of a \$10 administrative fee plus \$0.25 per page. All forms brought in for a physician to fill out are subject to a fee per form.

<u>After Hours:</u> We share night and weekend call with a group of local pediatricians. There is always a doctor on call for this practice. The on call doctor has limited weekday, early evening, and Saturday morning appointments available for urgent sick visits. Please call our office number if you feel your child is in need of an urgent sick visit and our answering service will direct you to the on call doctor.

Telephone Calls: Our nurses are available to answer your healthcare questions during our office hours. All calls are returned as quickly as possible and all general questions are returned within a 48 hour period. When our office is closed, there is an after-hours advice nurse offered through Mary Washington Hospital for urgent medical needs which cannot wait until the next day. To access the after-hours advice nurse through MWH, call 540-741-1000. For all non-medical questions such as referrals, prescription refills, scheduling / rescheduling appointments, insurance questions and / or billing questions, please call us during our regular office hours Monday – Friday 8:30 AM – 12:30 PM and 1:30 PM to 5:00 PM.

Prescription Refills: We feel each child deserves the best medical care possible. We do not believe it is in your child's best interest to receive an antibiotic prescription over the telephone without proper evaluation first. All prescription refill requests take 48-72 hours to process.

Insurance Referrals: Your doctor may refer you to a specialist. If your insurance requires a referral, please contact our referral coordinator to have one processed. Each insurance company has its own referral process. Some are quite simple and others require many steps. To insure your referral is complete and ready for your appointment, we request at least 3-5 working days to process referrals.

Medical Records: If you are requesting a copy of your child / children's medical records please sign a release form. We request 7-10 business days to process records.

Billing and Claims: SA Medical of Virginia files all of our patient's insurance claims. If you should have any questions regarding your account, EOB, or bill you have received, please contact our billing service (SA Medical of Virginia) at 540-371-4488.

<u>Privacy:</u> Your child / children's medical record is strictly confidential. We do not release information regarding your child's health to your employer, friends, or relatives without written permission from a parent or legal guardian. We comply with the Health Insurance Portability & Accountability Act (HIPAA) guidelines and have a written privacy policy available in our office.

We look forward to assisting your with all your child's healthcare needs.

I have read and accept these policies:

Patient Name:	
---------------	--

Signature of Parent / Guardian:

5	
Date:	
Duiv.	

Office Staff Initial:

COPY AVAILABLE UPON REQUEST